

March 23, 2020

Dear Greenwood House,

Words truly escape me to adequately express Michael's and my gratitude for the care, professionalism, and compassion your entire team provided to us over the past several months. You have made a sad but natural transition for my mom the best anyone could have possibly experienced, and for that, I will always think of you and Greenwood with fondness.

Please extend my gratitude and best wishes to Cynthia and the full nursing, hospice, and other department staff. I hope you all stay safe and healthy through the challenging months ahead.

Thank you - Katherine Fagin