

April 23, 2020

Dear Greenwood House Staff:

I just wanted to take a moment to thank all of you for the tremendous care and respect shown to my friend, Paul Friedman, and his mother, Sheila, who passed away last night.

As I mentioned to Roberto and Debbie when I first put Paul in touch with you Sheila was like a second mother to me. I grew up with Paul, he was the best man at my wedding, and we spent many a night sleeping over each other's houses when we were in our early teens. There were too many Saturday mornings when we would be woken up by Sheila vacuuming at 7 AM because, well, who the hell knows but she decided to do it anyway.

The first thing Paul mentioned to me after Sheila was settled in at GWH was how attentive and amazing the staff was. Having come from another facility he was used to the cookie cutter approach to skilled nursing - not the Greenwood House way. As we spoke over the past several months he was always quick to say how thankful he was that Sheila was here as he always knew she was getting not only the best care possible but also that she was being treated with respect, something that was sorely lacking in her prior residence.

Greenwood House went out of its way to bring Sheila into the family, and in her last days - during a pandemic no less - Greenwood House continued that commitment, keeping in constant contact with Paul and allowing all of us to say our final goodbyes under extremely difficult circumstances.

I have always been proud of my involvement with Greenwood House, and I'm especially proud to see that people who are not members of my family were treated as if they were. You and your staff are amazing, from the bottom of my heart I appreciate everything you did for the Friedmans, and I'm honored to continue my service to the organization for many years to come.

Thank you,

Dan Goodman