

April 23, 2020

Dear Greenwood House,

My nearly 87 year old sister has been under the long-term care of Greenwood House for nearly two years because of conditions including Parkinson 's disease and Dementia. Throughout that period, I have found the staff to be compassionate, considerate and attentive. Importantly, staff has been proactive in monitoring her condition, providing helpful onsite physical and occupational therapy as needed and promptly responsive to my questions and comments. Greenwood House has everything I hoped it would be and none of the things I worried it might be as some facilities, unfortunately, are.

As we all know, Covid-19 has been presenting our elderly population and those who serve them with incredible challenges. Unfortunately, my sister tested positive for the virus. Given her age and underlying medical issues, I expected the worst while hoping and praying for the best.

Miracles do happen at Greenwood House. Thanks to the medical staff (especially Dr.'s Scott Kolander and Richard Friedland), the dedicated and selfless nurses (Genevieve, Christy, Jodi, Tonielle...), aides and "whatever it takes" support from a team of administrators (Rick Goldstein, Trish O'Brien, Roberto Muniz...), social service workers, cafeteria personnel, cleaners ... and on and on and on... I am blessed to say that because of these health care heroes ... she has recovered.

Tony Dickson