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June 10, 2020

To all the receptionists, nurses,  
aides, Administrators and Doctors  
affiliated with Greenwood Nursing  
home (including nutritionist + social worker)

My family and I would like  
to thank all of you.

My mother, Lucy Johnston is 99  
and contracted Co-vid 19. She was  
in bed for almost 12 days and  
survived. She was able to pull  
through this horrible virus with the  
compassionate care given by the staff

The nurses were very caring and  
my family and I had frequent  
communication with them. They were  
persistent in their efforts to help  
Mom get well. As busy as they  
were, they were always kind and  
empathetic, while we worried that we  
might lose her.

The nursing staff as well as  
the aides treated us like we were

part of the family at Greenwood House. When mom got anxious the nursing home would contact us so I could allay her anxieties by talking to her on the phone.

We had frequent window visits and still do. The staff always accommodated these visits by pulling up the blinds and letting mom know we were visiting.

The receptionist we talked to each morning was always very pleasant and helped us communicate with the staff. The nutritionist as well as the other staff members continue to help her recovery.

I am very grateful for the care my mother was given and I applaud Greenwood House for all their efforts and kindness.

Sincerely,  
Barbara Sopko & Family