Dear Greenwood House,

I wanted to take the time, during this turbulent time, to thank your staff for the great work that they have done for Ralph and the other clients at your facility. They have worked with the clients and kept them very busy. They have great caring and knowledge and respect the client's individual needs. They did a great job with mom (many of them remember her) and I am glad you are able to keep your staff. A big happy family. Ralph was the director of an agency for 40 years and the staff who stayed with him that long felt the same way about him. That is why he was placed with you and he is very happy. My sisters-in-law have been able to talk with him and they are so pleased.

My friend, Susan Hlubik, who I worked with in the Department of Developmental Disabilities as Program Specialists, just informed me that her husband Bill's aunt is at Greenwood House and they are very happy with her there.

Thank you. I know that you and the staff will keep up the great work.

Mindy Mann