

June 23, 2020

Dear Richard Goldstein,

My name is Joanne Hastings and my husband Kent has been a patient in your rehab for a week. I know that this note is early in his treatment course, however, I want to express to you and your staff how extremely kind and generous with their time and expertise they have been.

This is my first experience with Greenwood house. My husband and I have recently were patients at St. Lawrence rehab. While I received my rigorous PT for a recent hip replacement, your wonderful staff, especially Trish, have been outstanding.

I had heard about Greenwood House from former patients, but I truly never expected the quality, kindness and empathy that I have been receiving almost daily. The nurses give me an up-date, the dietician; your Sherry and the rest of the staff have been outstanding. I can only wish that I had stayed in your facility for the 16 days spent at St. Lawrence. I joked that it's more like a caring hotel than a rehab facility.

Many thanks for your dedication over the years. It has certainly proved that you are on the correct path.

Many thanks,

Joanne Hastings